

## Detention and Lumper Policies

**\*\*\*Detention pay is based on the contracted rate that L.J. Rogers Logistics has with the specific customer\*\*\***

### Carrier Detention Procedure

A minimum of THREE (3) HOURS FREE TIME will be allowed dependent on the L.J. Rogers customer account.

To ensure proper payment for detention and lumper fees while on an LJ Rogers load, the following procedures must be followed to receive payment. If we do not have proper notification allowing us to notify our customer and get detention/lumper approval, we cannot guarantee payment.

### Notification Procedures:

- Carrier must arrive on time for pickup and delivery.
- Carrier **must notify** the representative they booked the load with at LJ Rogers after they have been at the shipper or consignee for **one hour** so that we can attempt to resolve the problem.
- If detention pay is requested Bills must have the in & out times on them for the detention to be paid. If it is not on the Bills detention time will not be paid.

### Carrier Lumper Procedure:

- LJ Rogers Logistic requires your notification of a lumper within 24 hours of the delivery. Please contact the representative that booked the load.
- The lumper receipt must be included with the invoice submission for it to be paid.

Failure to adhere to the above requirements will result in the non-payment of detention and/or lumper charges.